#### 1. FMCS, the Automation Crisis: Fact or Fiction

Has automation made our jobs easier or more complicated? How will the development of Artificial Intelligence in the Workplace impact the workplace? Join us for a comprehensive look at how automation has affected the workplace and the changes we can expect going forward.

### 2. Effective Listening and Dealing with Difficult People

Learn how to improve your listening skills and deal with those difficult people in your life. Join Wendy Jackson and Max Hallfrisch as they share valuable tools and ideas for improving our listening and relationship skills.

# 3. Social Media, Technology and Labor Relations

Have you ever regretted a post on social medial or wish you could recall that strongly worded email or text? Join us for an arbitrator's view on how Social Media and computer misuse can be used in discipline and discharge cases.

# 4. Maintaining Your Integrity: Ethical Considerations for Labor and Management from an Arbitrators Perspective

Regardless of your role or title, maintaining our integrity is essential in labor relations. Join us as Arbitrator Jeff Jacobs provides important reminders on Ethical Considerations for Labor and Management in Labor Relations.

#### 5. Bias, Who, Me?

I'm not biased, or am I? Come listen to Jason Slead discuss bias, how to recognize and avoid it in yourself, and how to address it in others.

# 6. Panel Discussion: The Biggest Obstacles Facing Labor Relations

Join us for this engaging panel discussion as Labor Relations Experts discuss current and future obstacles facing Labor Relations, Employers and Employees. Bring your questions and comments to this one, we are all in this together.

#### 7. Red Light Green Light

Back by popular demand, this interactive session is always a favorite. Come listen to Arbitrators David Gaba, Howell Lankford, Emily Hall and Shianne Schott as they discuss Arbitration cases. Attendees will be able to test their knowledge when they decide to sustain or deny the grievance.

# 8. Hearsay and Witness Credibility

What exactly is hearsay. Is there a clear definition? Is any hearsay admissible? How do arbitrators assess witness credibility? Join us as Arbitrators Arthur Pearlstein and Yuval Miller discuss hearsay and witness credibility.

# 9. Panel Discussion: The Importance of Relationships and Partnerships in Labor Management Relations

Just how important are relationships in today's Labor Relations? Can labor and management really get along? Is it more beneficial to build a relationship and or partnership? Come listen as our panel of Management and Labor professionals provide their view of the pros and cons of Relationships and Partnerships in labor relations.

# 10. Montana Employment Law Update: How Did We Get to Where We are Today?

Do you find yourself pondering the how and why of Labor Relations in Montana? How did we get to where we are today? Come listen and learn as attorneys Matt Thiel and Elizabeth Kaleva discuss how case law has shaped the rules and standards for conducting business in Montana Labor Relations.

#### 11. Generations in the Workplace

Have you ever felt disconnected from co-workers who are either older or younger than you? With several generations currently working side by side, generational differences can lead to misunderstands and conflict within the workplace. In this session, Commissioner Ligia Velazquez from the FMCS will discuss the dynamics of the multigenerational workforce and ways to address generational differences and reduce conflict.